

Did You Know?

Unsubstantiated or Substantiated Finding/Service Referral=Close Case

vs.

Services Needed Finding/In Home Ongoing Case= Open ongoing Case

Following a child welfare intervention, DCBS must make a finding for the investigation or assessment. DCBS can select the following findings after a Traditional Response Investigation:

- Unsubstantiated child abuse or neglect (Select this option if the case will be closed or there is another substantiated maltreatment program area.)
- Substantiated child abuse or neglect (Select this option for cases that will be closed or opened.)
- Fatality or Near Fatality/Substantiated related to abuse or neglect (Select this option for cases that will be closed or opened.)
- Found / Substantiated (Select this option for cases that will be closed or opened.)
- Services Needed (Select this option for cases that need to open for ongoing services.)

When the "determination" or "finding" is made, the outcome is reported and saved for federal data and the CANs background check. After a Traditional Response Investigation, and the "Determination" or "Finding" is selected, the worker will select the "Assessment Results."

When ongoing services are needed, the "Assessment Results" selected should be an "In-home ongoing case" or an "Out-of-home ongoing case."

Use caution when selecting the "Assessment Results" because the ADT will automatically close if "Close Assessment" or "Service Referral" is made. If the case has another active ADT or active case plan at the time of the "Service Referral" approval, the other active case will remain active due to the pending case needs, but the ADT being completed will close.

The Case Finding Guide in SOP 2.11 is a valuable resource regarding investigations.